



Communication Solutions

# Connection to the Future. Gentle Migration.

## ESTOS Solutions for Microsoft Office Communications Server 2007 (R2)

### ESTOS CallControlGateway 2.0

With the ESTOS CallControlGateway as middleware, all TAPI-capable phone systems can be simply and cheaply integrated with the Microsoft Office Communications Server 2007 (R2) and the Microsoft Office Communicator (OC) Client. Supported functions include dialing, call control, call diversion and the signalling of incoming calls, as well as the reproduction of presence states such as „busy - in a call“ to the Communicator Client. The middleware can also be integrated with the Office Communications Server via TLS, a certificate-based and thus secure IP transport protocol.

### ESTOS PhoneTools for Communicator 2.0

These useful little helpers round off the Communicator Client's computer telephony functions with important convenience functions: the ESTOS PhoneTools for Communicator offer hotkey dialing from Windows-based applications and a simple TAPI driver for integration with MS TAPI-based CRM and ERP systems.

### ESTOS MetaDirectory 2.0

The MetaDirectory search portal can be integrated into the Microsoft Office Communicator as a so called tab. This extends the possible search basis by all contact data sources connected to the MetaDirectory. This means that in addition to Active Directory, Windows Address Book or personal Outlook contacts, other company-relevant contact data sources can also be used in the Communicator. A special highlight is the resulting possibility of integrating contact data from CRM and ERP systems.

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