



Communication Solutions

# Rugged Technology from Specialists. Perfectly balanced.

## ESTOS Unified Communications Software for modern Companies.

### ESTOS ECSTA Series

With the ECSTA series, ESTOS is developing drivers for implementing CSTA on the Microsoft TAPI standard. This "better" alternative to Alcatel, Siemens and Ericsson drivers is characterised by simple implementation, outstanding performance (e.g. 64-Bit OS compatibility) and high scalability. If your phone system already has powerful middleware which provides third-party TAPI, ESTOS ProCall can be directly connected.

### ESTOS ProCall 3.0 Enterprise

ESTOS ProCall 3.0 Enterprise simultaneously represents both, the next generation of the CTI software bestseller ESTOS ProCall and a Unified Communications solution. In addition to the benefits of a classic CTI functionalities such as comfort dial assistance, hotkey dialing, a journal of all phone calls, a busy-lamp-field with phone states and reverse lookup ESTOS ProCall 3.0 Enterprise offers numerous new services and functions: presence management with calendar integration, instant messaging and active contacts technology optimise users' workflow by minimizing errors, facilitating recurrent tasks and simplifying working together in a team and with business partners. ESTOS ProCall is optimised for perfect interaction with current CRM and ERP systems such as Microsoft Dynamics CRM and NAV, Windows Terminal and Citrix Servers and also virtual server technologies.

### ESTOS MetaDirectory 2.0

ESTOS MetaDirectory 2.0 is an LDAP (Lightweight Directory Access Protocol) server and the perfect add-on to any unified communications solution. In addition to preparing phone numbers (normalisation) and contact data, it permits an efficient and individualised search for contact data in different databases. Microsoft Dynamics products, SQL-based CRM and ERP systems, Lotus Notes and public Exchange folders can thus be integrated into the most varied scenarios with a minimum of effort. All contact data sources can be integrated as phonebooks for reverse lookup. The Professional version includes a mechanism for replicating the data as Microsoft Active Directory contacts or as an XML file and secure web services (LDAPS & HTTPS).

Free 45-days evaluation version  
available at [www.estos.com](http://www.estos.com)

 MultiSite and  
MultiVendor  
compliant technology

**64 Bit**  
ESTOS Technology

[www.estos.com](http://www.estos.com)

© ESTOS GmbH. No responsibility is taken for the correctness of the details provided.  
Product and company names are the brands of the corresponding owners. Technical modifications reserved. Issued 03/2009