



Over one million licences in the field and market leader in the niche – estos is both an innovation driver and a proven constant in the ICT market. Since 1997, we have been developing **Unified Communications (UC) & CTI software** on the subject of communication for companies. The basis for this success is our ability to recognize emerging trends in advance and to shape them at an early stage with innovative products.



ProCall Meetings
Easy online meetings and video conferencing

The communication of a company, internally as well as externally, is becoming more and more diverse. As an add-on to the unified communications & CTI software suite ProCall 7 Enterprise, ProCall Meetings enables its users to easily organize and hold online meetings and video conferences.

The image shows a laptop screen displaying the ProCall Meetings website. The website has a green logo and the text "ProCall Meetings" in green. Below the logo, there are sections for "Meet Now", "MEETING STARTEN", "Neuer Meeting-Raum", "RAUM ERSTELLEN", and "Meine Räume". A blue circular logo with the EU flag and the text "Developed and operated in the EU" is visible. A video player interface is overlaid on the screen, showing a play button and the text "YouTube". The video player shows a meeting with four participants: Lena Fritsch, Nadine Neumann, Dirk Bohm, and another person. The website footer includes "estros GmbH Status 07/2022 - Subject to change without notice" and "estros enables easy communication 3".

<https://youtu.be/NBx7jv83RGs>

Link to estos YouTube channel by clicking on the slide

ProCall Meetings

ProCall Meetings is an add-on to ProCall Enterprise and allows you to easily organize and hold online meetings and video conferences. And all this without downloads and plug-ins.



Highlights:

- Integration in ProCall 7 Enterprise
- Free automatic updates – always up to date
- Personal dashboards for organizing online meetings and video conferences

Add-on to ProCall 7 Enterprise



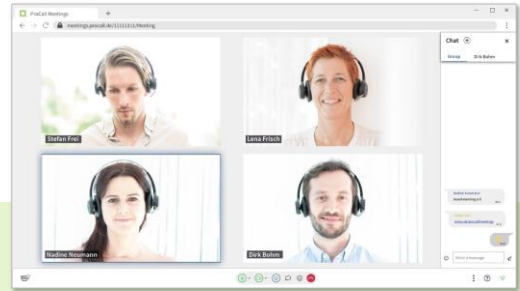
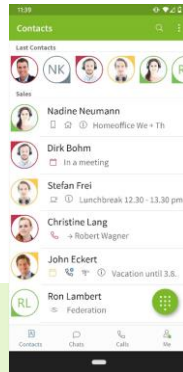
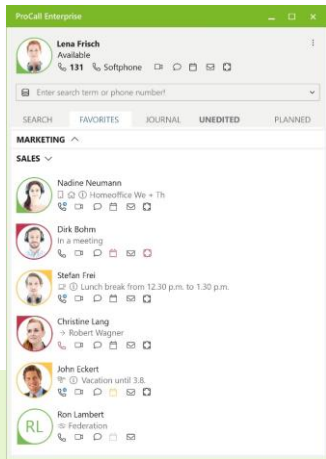
ProCall 7 Enterprise



ProCall Meetings

With its proven **UC functions** and **business process integration** capability, **ProCall 7 Enterprise** reliably simplifies communication within the company and across company borders, regardless of location. The **ProCall Meetings add-on** extends the functionality of the unified communications and CTI software suite to include **online meetings and video conferencing**.

Add-on to ProCall 7 Enterprise



Employees in the company
or in the home office



Employees
on the move



Location and device independent
via the browser

Flexible and location-independent workplace and working time models, as well as the rapid digitalization of all areas of life, present companies with major technical, legal and organizational challenges to ensure **communication** and **collaboration** with colleagues, business partners and customers.

The most important functions of ProCall Meetings



ProCall Enterprise integration

Collaborate effectively and easily with presence matching and quick-start from ProCall Enterprise.



Dashboard

Create meetings for the future and easily edit them in the groupware calendar.



Join with one click

Guest join the meeting without downloads, plug-ins or registration.



Participants

Up to 50 persons per meeting
Moderation rights for the organisers.



Text chat

Share information or links quickly with all or individual participants.

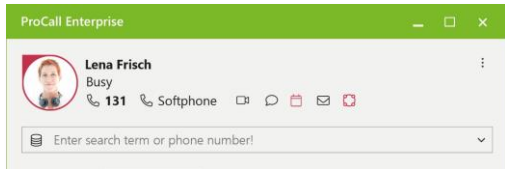
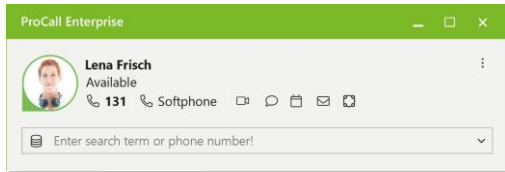


Screen sharing

All participants can share their screen so that everyone sees the same content.

Presence integration in ProCall Enterprise

Me area



Favorites contact

Status:
available



Nadine Neumann

Homeoffice We + Th



Status:
busy



Nadine Neumann

In a meeting

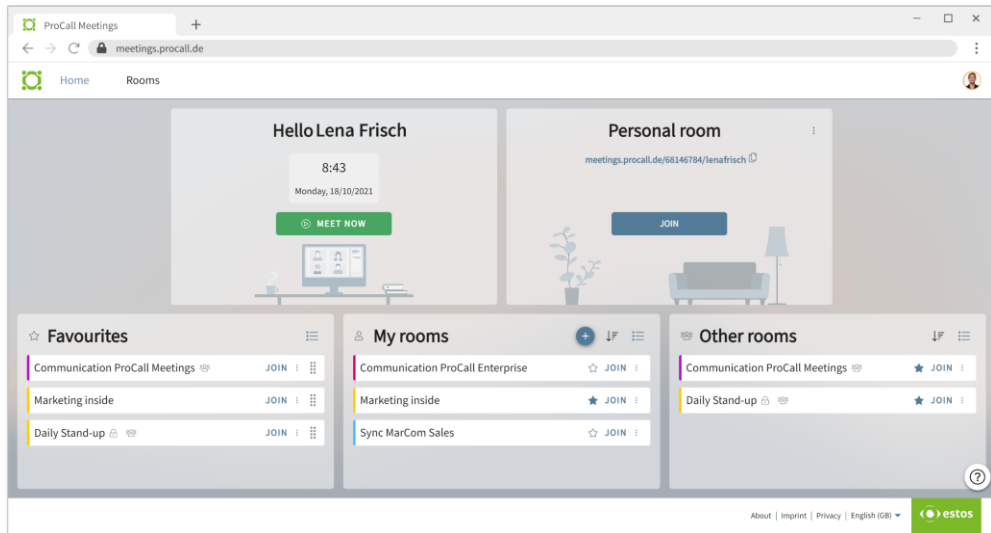


Favorites contact

Through integration in ProCall Enterprise, scheduled or ongoing online meetings are included in presence management: The corresponding status "Busy" as well as the information "In meeting" is visible for the colleagues and can be combined with call protection and busy-on-busy.



Meeting Dashboard: Homepage



Creating/managing meeting rooms in ProCall Meetings and therefore organizing online meetings and video conferences is reserved for users with an **activated ProCall Meetings license**:

"Meet Now": Use this feature for one-time ad-hoc video conferences for which you don't want to create a room or a name, and which may need to continue without you.

"Personal room": Here you can define that only you can start and end the videoconference. As soon as you have left the virtual room, the meeting continues for one minute..

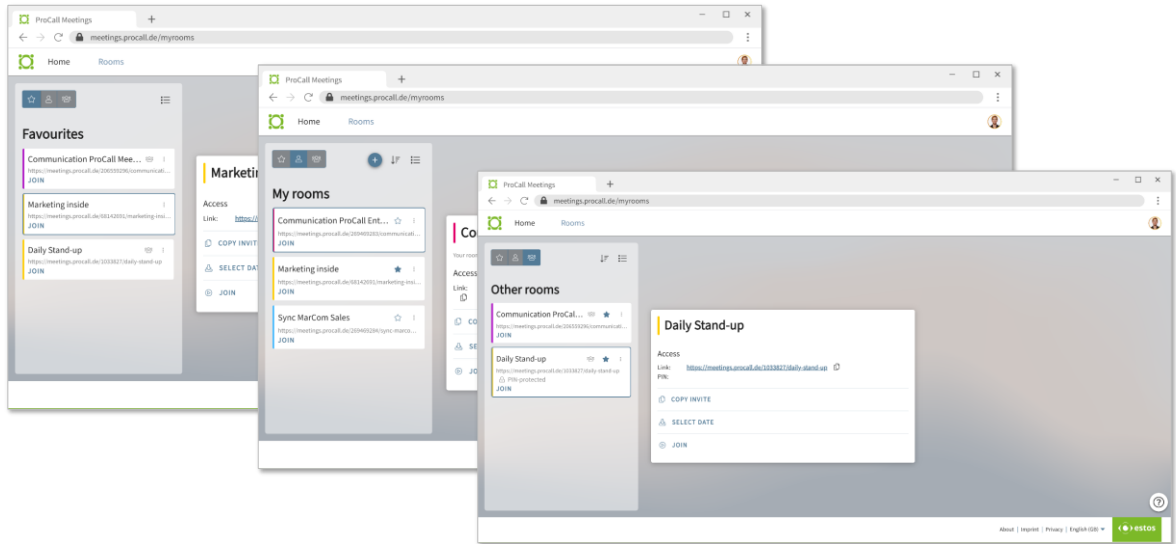
"Favourites": Manage the meetings you regularly attend here. Mark a meeting with a click on the star under "My rooms" or "Other rooms" and add it to the "Favourites".

"My Rooms": Create topic-based online meetings. People who are licensed for ProCall Meetings can use them equally. For example, if you are late or unable to attend, the video conference can still take place.

"Other rooms": Now you can also see and start rooms that other licensed users from your company have organized. Once you have joined the video conference, you will see this room in your dashboard.



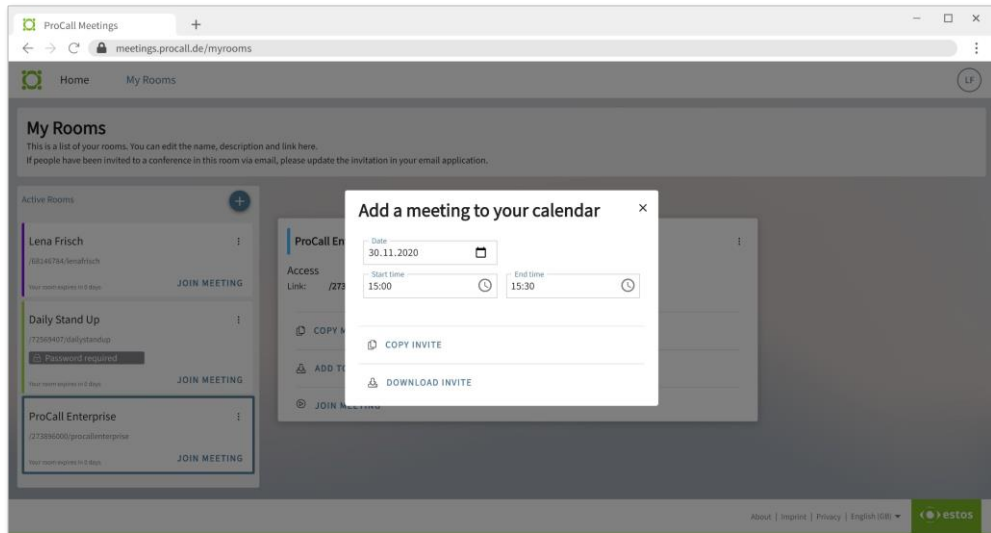
Meeting Dashboard: Rooms



Under Rooms, a detailed view of the individual rooms and meetings can be found.



Calendar integration



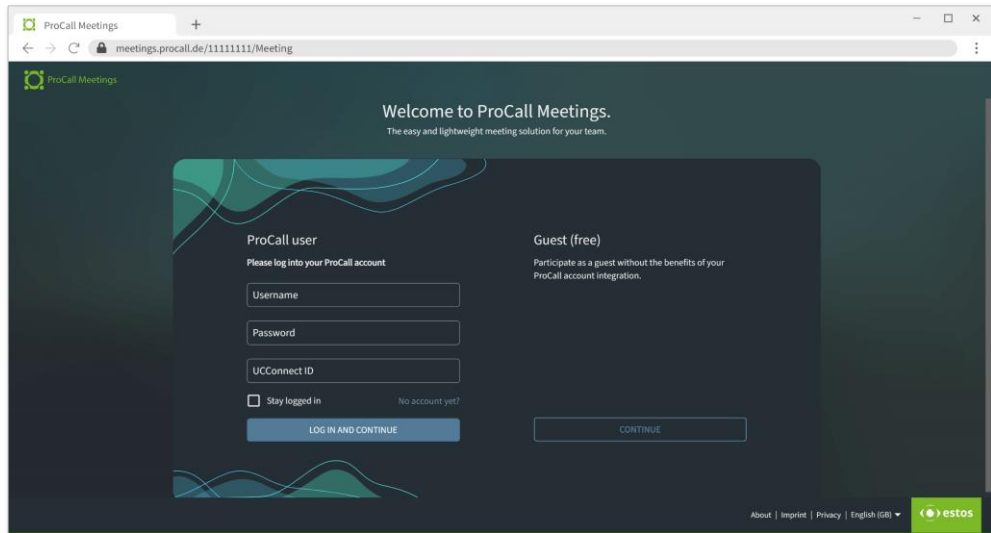
Personal dashboards for organization

In the clear dashboard, users create and plan their meetings and maintain appointments. ProCall Meetings can be interconnected with groupware calendars.

Copy invitation: Copy information about the meeting to the **clipboard**, then design your individual invitation and send it, for example, by e-mail or by chat.

Create calendar entry: Download meeting invitation as an **.ics file** and then easily manage your invitation via the calendar in your groupware program like Microsoft Outlook or others.

→ Join with one click



ProCall user with license for ProCall Meetings:

- The administrator has given the right to use ProCall Meetings in UCServer administration
- A license is consumed
- May create and manage Meeting rooms and start meetings
- Can attend meetings
- Presence is provided to ProCall Enterprise on the underlying UCServer

ProCall user without a license for ProCall Meetings:

- ProCall user who has logged in as a ProCall user before joining a meeting
- Can attend a meeting
- Waits in the lobby until the meeting has started
- Presence is provided to ProCall Enterprise on the underlying UCServer

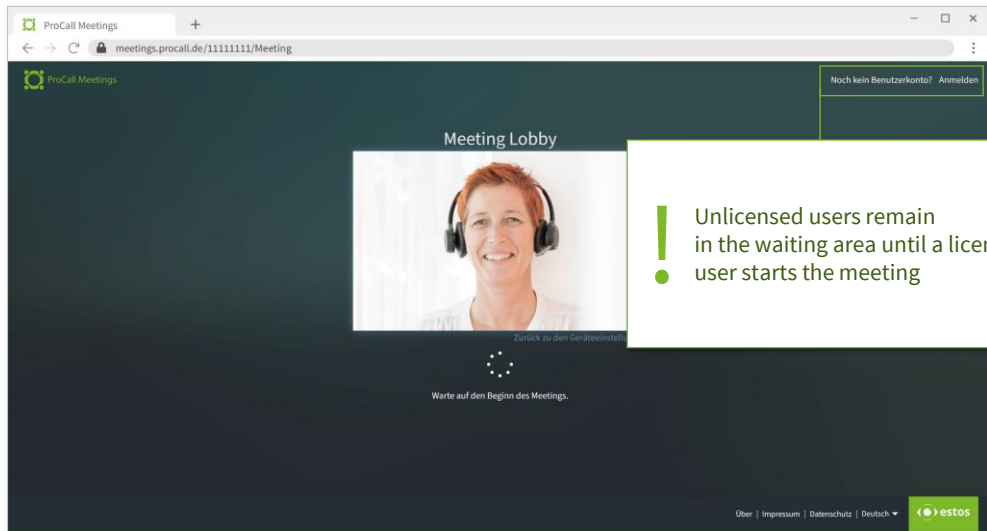
Guest

- Unregistered subscriber or ProCall user who has not logged in
- Can participate in meetings (join the meeting room as a guest) and has no dedicated rights to organize meetings
- Waits in the lobby until the meeting has started

This means that a ProCall user without a license for ProCall Meetings is considered a guest (except for presence creation in ProCall).



Lobby – waiting room for joining the meeting



! Unlicensed users remain in the waiting area until a licensed user starts the meeting

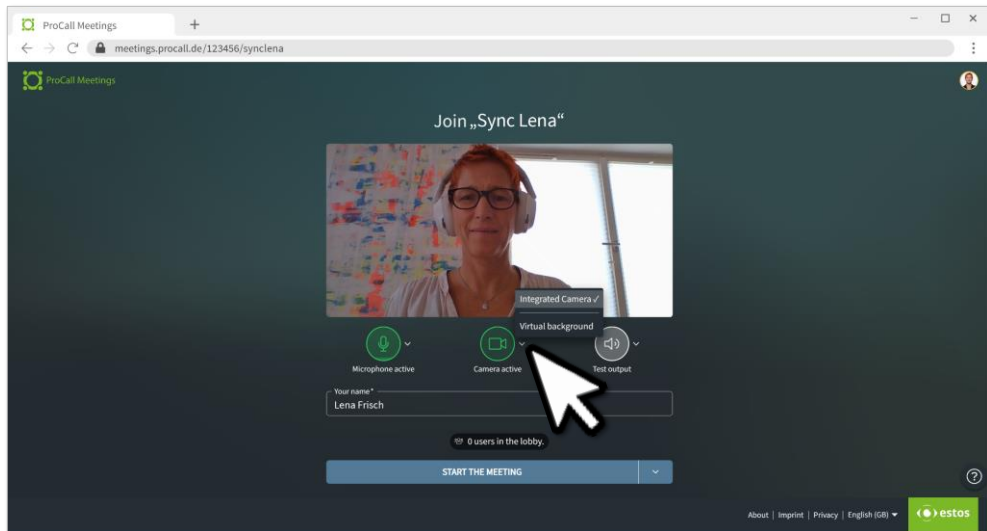
If a meeting has not yet started, then meeting participants (guests or unlicensed ProCall Meetings users) wait in the lobby.

Guests do not see the number of people waiting in the lobby.

If the meeting has started, the people waiting in the lobby are automatically added to the meeting room.



Select virtual backgrounds

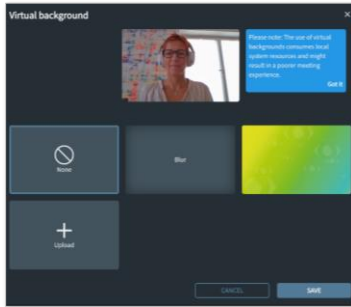


When participating in a **meeting**, it can be useful in a **video conference** not to display the surrounding area, or to show it only indistinctly, for example – to protect your own **privacy**, to **avoid visual distractions in the background**, or to design the background in accordance with your **company's corporate identity**.

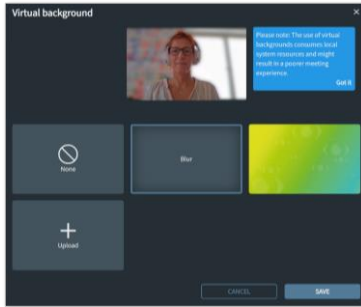


Customize background

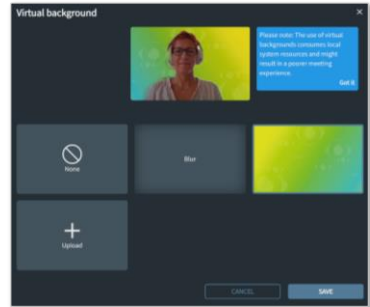
- **None**



- **Unsharp**



- **Custom image uploaded**



You can change the background design **before or during a meeting** using the **drop-down menu on the camera icon**:

- No virtual background
- Unsharp (blur effect)
- Upload your own custom backgrounds or delete saved ones

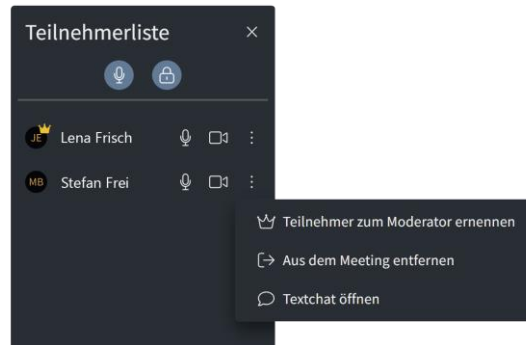
Mirror image

In your **own view** (in the local video stream), the **background images are displayed upside down**. Other participants, however, see them the right way up.

Moderation rights

The moderator can:

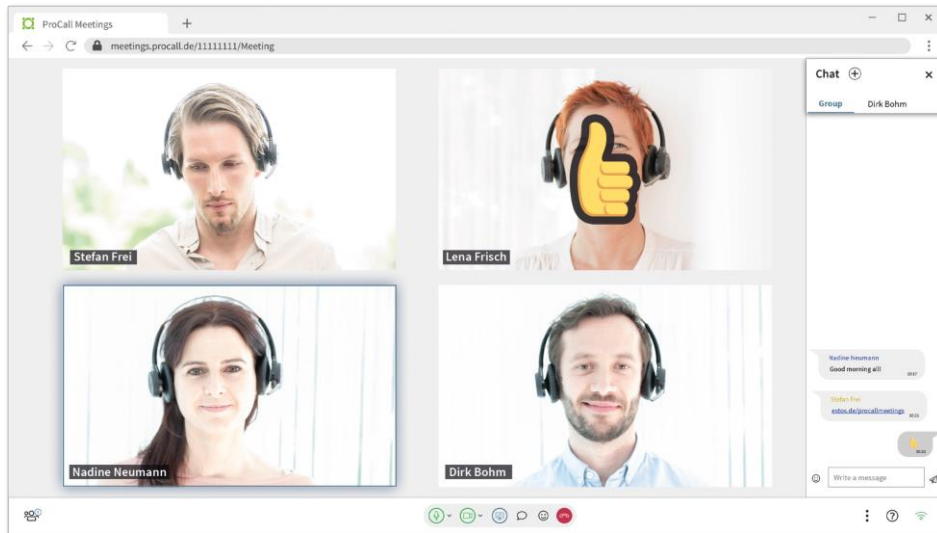
- Mute participants (individually or all). Each participant can un-mute themselves
- Assign and revoke moderator rights to participants
- Remove participants from the meeting
- Lock/unlock meeting room
- Allow participants access to a locked meeting room



The meeting organizer is automatically the first moderator.



Text chat and direct responses with emojis



Here you can write and receive messages to **all** or **individual participants**.

You can see or hide the chat displayed next to the online meeting.

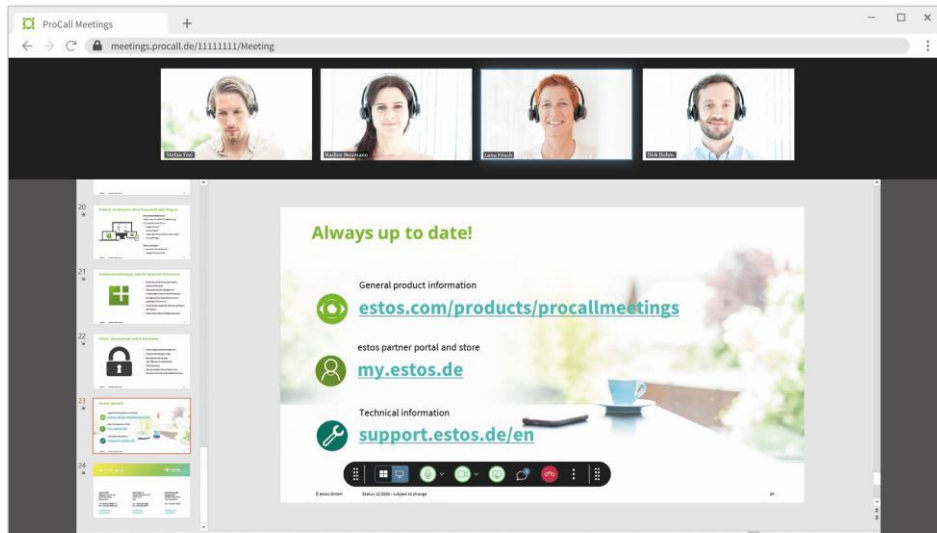
Show reactions

Reactions are displayed directly above the camera image or the name of a meeting participant.

You can use it to quickly express **applause**, a **thank you** or **like/dislike**, for example. You can also see the reaction of other meeting participants immediately. The superimposed reactions are also noted in the chat.



Screen sharing



For better collaboration, you can **share** your **screen content** with others, for example, to show a presentation or demonstrate what you are currently working on.

Here you can select which **screen section** you want to share with other participants for viewing:

- Entire screen – If you are using multiple screens: Select screen
- Select application window
- Select special excerpt of a browser view (select tab)

Simple: In the browser without download or plug-in



Supported web browsers

Web browser with WebRTC support

e.g. current versions of

- Google Chrome™
- Mozilla Firefox®
- Apple Safari Mobile (iOS 14, iPad, macOS)
- Microsoft® Edge

Not supported

- Microsoft® Internet Explorer
- Google Chrome oder Mozilla Firefox auf iOS
- alte Versionen von Microsoft® Edge (ohne Chromium)

Secure: Privacy and IT Security



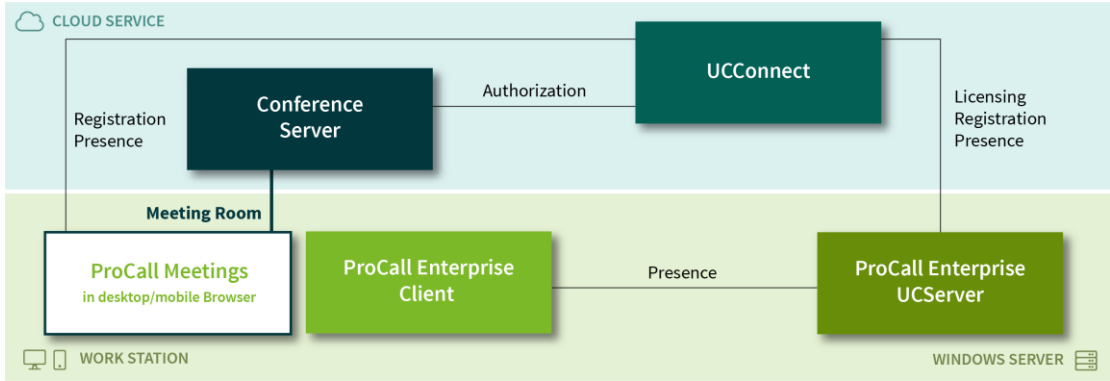
- All meeting rooms can be optionally PIN protected
- Connections are encrypted via https and DTLS+sRTP
- User administration runs via the UCServer in the company
- All servers used are located within the European Union
- And, of course, ProCall Meetings is GDPR compliant
- Updates and new features are included. So all users are always up to date with the latest technology & security

Location-independent: Hybrid cloud with UCConnect



- Enables ProCall meetings to be set up and run without special IT know-how
- Connects to the UCServer for licensing, login and presence matching with ProCall Enterprise
- Ensures permanent state-of-the-art safety and controlled availability

Topology





ZEELANDIA

"It works – naturally', that's our current slogan. It not only fits our latest baking products: ProCall Meetings also works – naturally: Colleagues really appreciate the fact that they can meet and discuss online without any major technical know-how."

André Knies, ICT Head of Service and Support



AUTOHAUS MELZER e.K.

"My gut feeling convinced me of the ProCall Meetings cloud service: with estos, a German provider, I am sure that the product is GDPR-compliant. Of course, the performance is also impressive! For example, the fact that online meetings flow into the presence status is a significant advantage."

Christian Melzer, Owner Autohaus Melzer e.K.

Always up-to-date!

General information about the product



estos.com/products/procall-meetings

estos partner portal and shop



my.estos.de

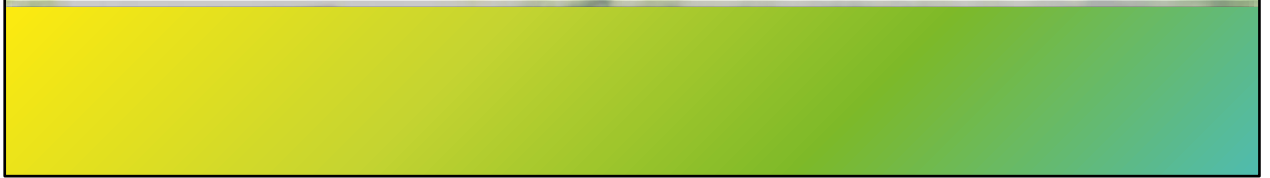
Technische Informationen



support.estos.de/en

Portfolio

estos enables easy communication



About estos

- Independent software producer
- Application areas
 - Unified Communications (UC)
 - Unified Messaging (UM)
- Technologies
 - CSTA/SIP/XMPP/LDAP
 - WebRTC
 - Computer Telephony Integration (CTI)
- Standard software development
 - Windows, macOS, iOS, Android
- estos GmbH founded in 1997
- Head office in Starnberg (DE)
 - Locations
 - Olching
 - Leonberg
 - Branches
 - Doetinchem (NL)
 - Udine (IT)



estos enables easy communication

The dialogue between people is the basis of all business processes. Communicating easily with each other is both a need and a necessity.

The rapid digitization of all areas of life is presenting companies in Europe with major technical, legal and organizational challenges.

What remains unchanged is the desire to provide superior satisfaction to customers and partners.



estos software ...

... **facilitates**

individual communication.

... **supports**

the collaboration of teams and groups.

... **makes**

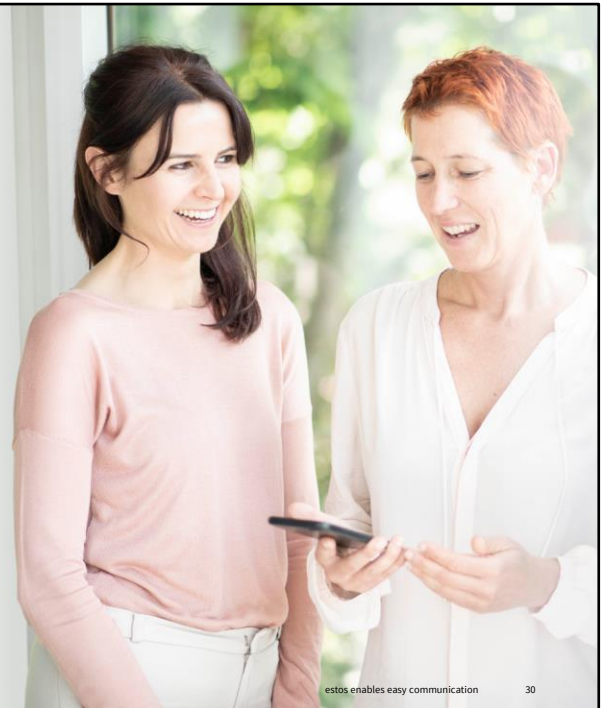
operation and administration simple.

... **enables**

flexible workplace and working time models.

... **helps**

to provide a superior customer service.



Communication for medium & large companies

ProCall Enterprise



Unified Communications
& CTI Software Suite

ixi-UMS Enterprise



Unified Messaging
Server Software

Medium-sized companies: *50 to 249 employees*

Large companies: *250 or more employees.*

ProCall Enterprise – unified communications & CTI software suite

Flexible workplace and working time models as well as the rapid digitization of all areas of life are presenting companies in Europe with ever greater technical, legal and organizational challenges. With its **proven UC features** and **business process integration** capabilities, ProCall Enterprise has been reliably simplifying communications and business processes for almost 20 years. **Communication needs to be simple**, especially in a time of complex digital transformation.

Unified messaging with ixi-UMS Enterprise

ixi-UMS Enterprise is designed as a **modular** unified messaging software for larger companies or special requirements in customer projects and integrates the functions **fax, voice and SMS** in system environments such as Microsoft Exchange, HCL Domino or SAP. Additionally, ixi-UMS Enterprise offers **mobile access to all messages**.

Communication for small companies

ProCall One R2



Classic CTI functions for the single workstation

ProCall Business



Classic CTI and selected UC functions

ixi-UMS Business



Unified Messaging Server Software

Micro companies: *less than 10 employees;*

Small companies: *10 to 49 employees;*

ProCall One R2 for micro companies < 10 users

ProCall One R2 is the new office productivity software for single workstations, small offices and home offices. It supports communication via e-mail and telephone. ProCall One R2 also offers all users integration with Bluetooth in smartphones and Bluetooth-enabled mobile phones.

ProCall Business for small companies 10 – 49 users

Company communications, both internal and external, are becoming increasingly diverse. With **classic CTI and selected UC functions**, ProCall Business offers small company users flexibility for their day-to-day work. Whether from the workplace or on the road, via PC, laptop, tablet or smartphone – **ProCall Business combines important communication channels in a single application.**

ixi-UMS Business

The unified messaging server ixi-UMS Business is a complete solution that integrates **fax, voice and SMS** services in system environments such as Microsoft Exchange or HCL Domino. ixi-UMS Business is aimed specifically at companies with **up to 100 employees** and excels with its ease of commissioning and use.

Extensions

ProCall Analytics



The analysis tool
for ProCall Enterprise

MetaDirectory



LDAP server for access
to contact data

ECSTA



Professional CTI and
TAPI middleware

LiveChat



Software for
video consulting

ProCall Analytics

is an add-on module for ProCall Enterprise that displays your **communication data in clear dashboards**. In this way, you get a quick overview of potentials and bottlenecks in communication-intensive processes and are able to make better decisions.

MetaDirectory

merges disparate databases into a single, company-wide, consistent LDAP directory. This makes relevant data such as telephone numbers and other contact data available to all employees in the company. The intelligent preparation of the data enables a simple search and the quick presentation of the results – even with large data sets.

ECSTA Series

as **middleware** enables the communication between your telephone system and the Microsoft Windows world. By **converting the system protocol CSTA into the Microsoft TAPI standard**, numerous added values for improved communication are created.

LiveChat

expands the classic ways in which a prospective customer can get in touch with a company to include **interactive touchpoints**. Via the **website widget**, the **contact portal** or the **multimedia business card**, the employees of a company can be easily reached by digital means.

UCConnect – complementary online services

ProCall Meetings



Simple online meetings
and video conferencing

Mobility Services



Commissioning
of ProCall apps

UCConnect

is estos' own platform for the cloud. The **online services** available via UCConnect facilitate the **commissioning of the app** or enable the simple organization and **holding of online meetings and video conferences**.

ProCall Meetings

This service helps companies enable productive collaboration via **online meetings and video conferencing**.

As an **add-on to the unified communications & CTI software suite ProCall Enterprise**, ProCall Meetings makes it easy to organize and hold online meetings and video conferences.

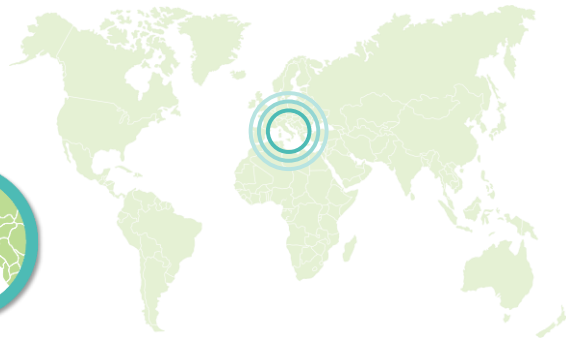
Mobility Services

These services help companies communicate and collaborate optimally while on the move.

ProCall Mobile is a native app for iOS and Android with selected **unified communications and CTI features** such as video chat or the integration of softphone functions (SIP).



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