



estos

enables easy communication



ProCall Enterprise

Premium communication for companies of all sizes



ProCall 8 Enterprise – the new version

from October 2022

ProCall 8 Enterprise – your benefits



More flexibility

communicate with ProCall 8 Enterprise even without VPN access



Always up-to-date

with the new estos Software Maintenance Agreement (SMA)



Better service

through online licensing of ProCall 8 Enterprise licenses



Real cost benefits

through free ECSTA series and SIP system networking for ProCall 8 Enterprise



More customer information

with the new contact data editor



More convenience in your communication

with the new chat experience



What is new?

ProCall 8 Enterprise

More flexibility for you!

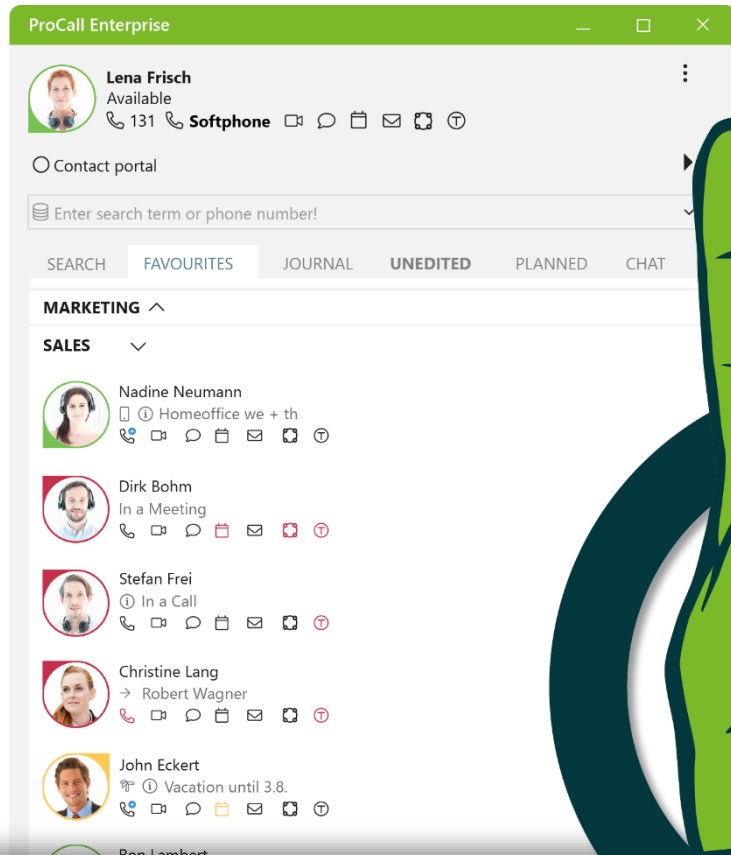


Nadine Neumann

  Homeoffice Mi + Do



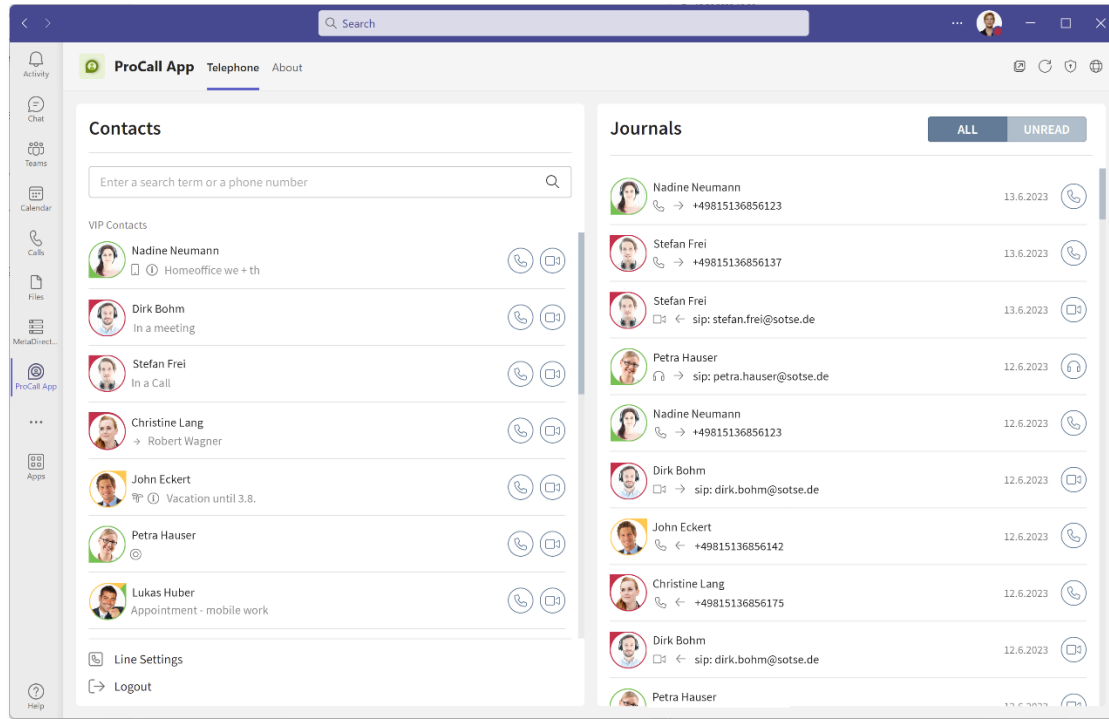
Communicate anytime and anywhere: VPN-less



VPN-less

With the Windows client for ProCall 8 Enterprise, you can now communicate without a VPN connection – whether in the office, working from home or on the move, e.g. via our Mobility Services.

Telephony directly integrated



Use the telephony functions of ProCall Enterprise directly in Microsoft Teams: Based on the central address book, the ProCall app offers audio/video chat and presence management seamlessly integrated into the Microsoft Teams world.

Always stay up-to-date!



The new estos Software Maintenance Agreement (SMA)



ProCall 8 Enterprise is automatically delivered with a Software Maintenance Agreement (SMA).

- All updates and upgrades included within the term (12, 36 or 60 months optional)
- Always the latest software version with the highest security standards
- Cost transparency and investment security

More service for you!



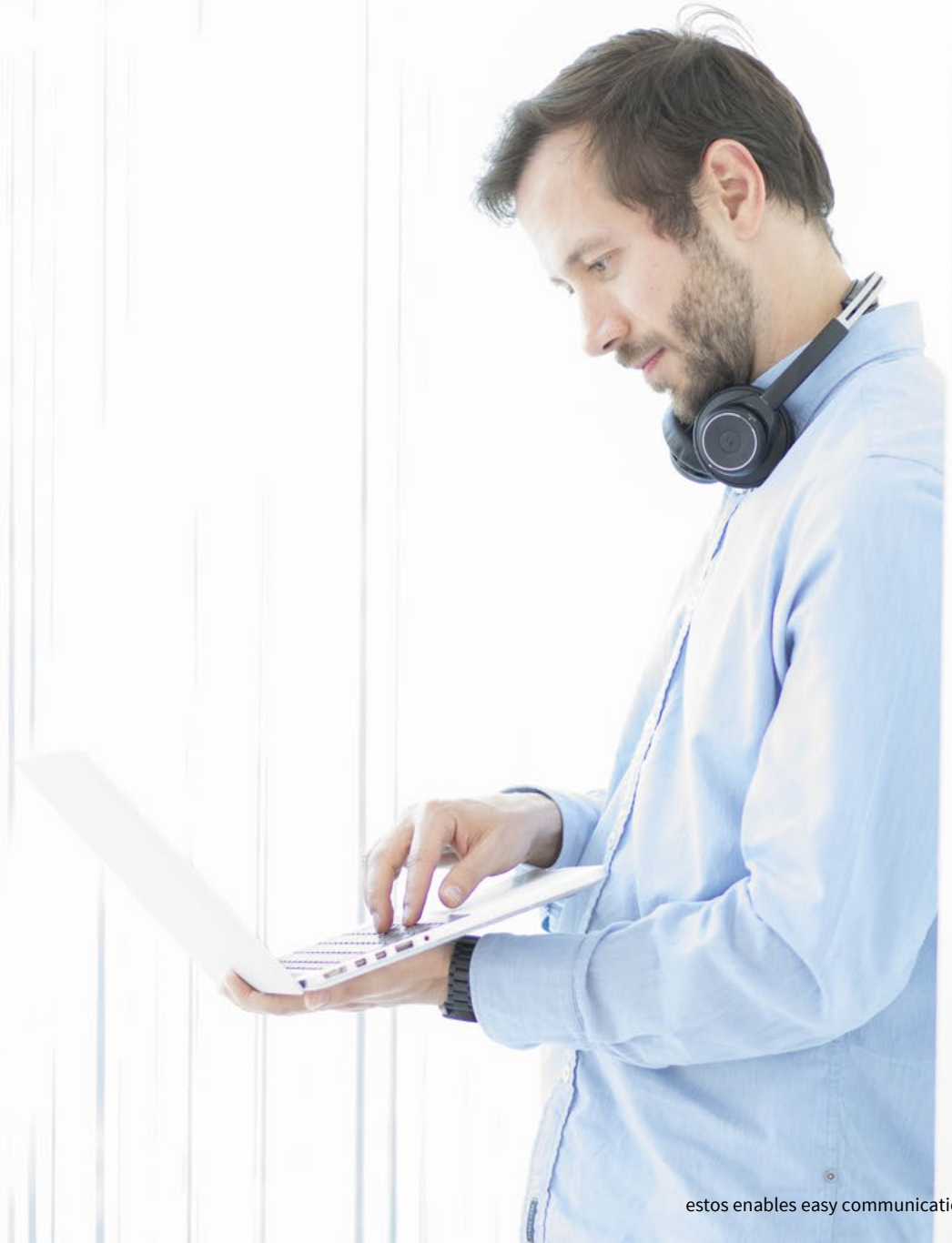
Online licensing



Improved service through online licensing of ProCall 8 Enterprise licenses.

- Simpler and faster support handling
- Better overview of all your licenses and contracts (including extensions)

Real cost benefits!



ECSTA included free of charge

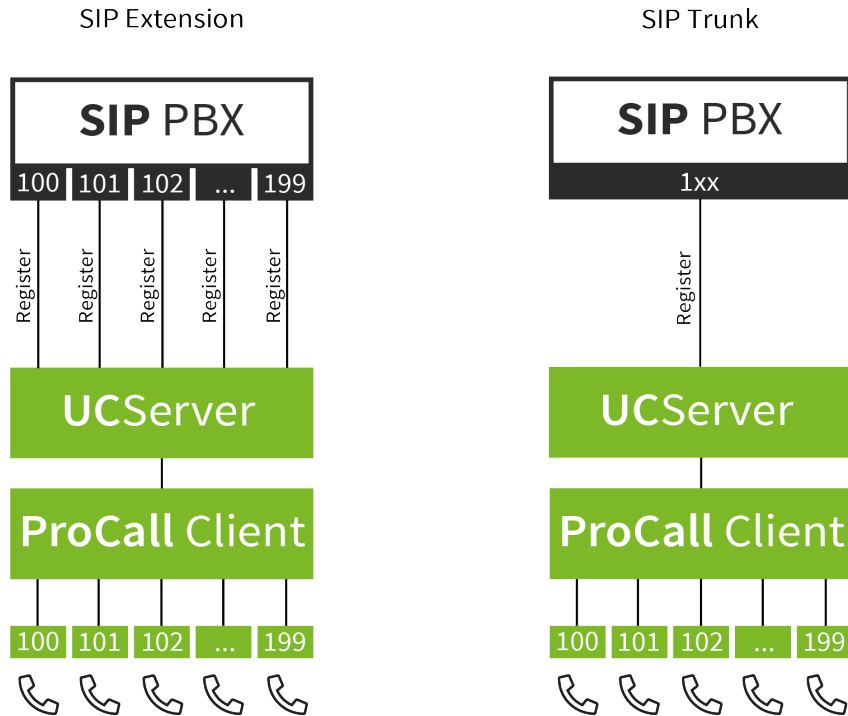


For ProCall 8 Enterprise, we include the appropriate driver software (ECSTA series) for connecting ProCall 8 Enterprise to your existing telephone system free of charge.

- Current ECSTA series:

estos.com/products/ecsta-series

SIP trunk registration




More flexible and cost-effective setup of SIP lines via SIP trunk registration.

- By bundling SIP lines, individual fee-based registrations are no longer required for selected telephone systems

* At the launch of ProCall 8 Enterprise, SIP trunk connectivity is available for the following PBXs: Unify OpenScape 4000 and innovaphone.

More information on your customers!



Incoming Call [131] → - ×

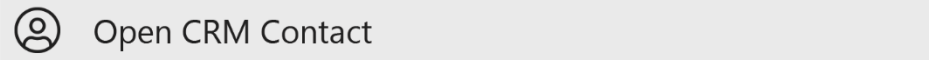
 **Nadine Neumann** ▾
133

UC Software GmbH
Sales

Petersbrunner Str. 3a
82319 Starnberg
Germany

nadine.neumann@ucsoftware.de

 Accept  Reject

 Open CRM Contact

Enter note...



New contact data editor

Nadine Neumann
Available

Company: **UC Software GmbH**
Department: Vertrieb
Roomnumber: 147
Customer ID: 123456

Appointment: Next Appointment

Business address: Petersbrunner Str. 3a
82319 Starnberg
Bavaria
Germany

Email: nadine.neumann@ucsoftware.de
SIP: nadine.neumann@ucsoftware.de
Website: www.ucsoftware.de

Phone numbers
Business: +49 8151 36856 133
Mobile: +49 171 3352768

Data source: Server

Incoming Call [131]

Nadine Neumann 133

UC Software GmbH
Sales

Petersbrunner Str. 3a
82319 Starnberg
Germany

nadine.neumann@ucsoftware.de

Accept **Reject**

Open CRM Contact

Enter note...

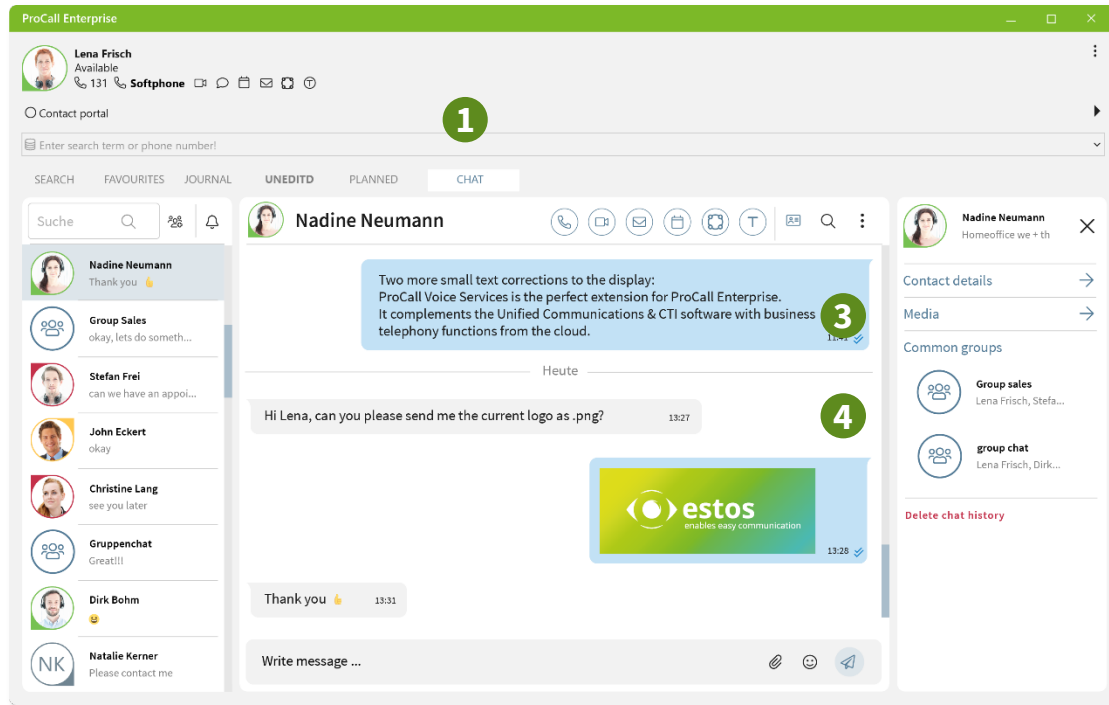
Faster and easier availability of customer information in ProCall 8 Enterprise.

- Definition and configuration of contact details according to individual information needs with little effort via graphical user interfaces
- This enables an even better customer approach and a higher professionalism for your customer service

More convenience in your communication!



The new chat experience

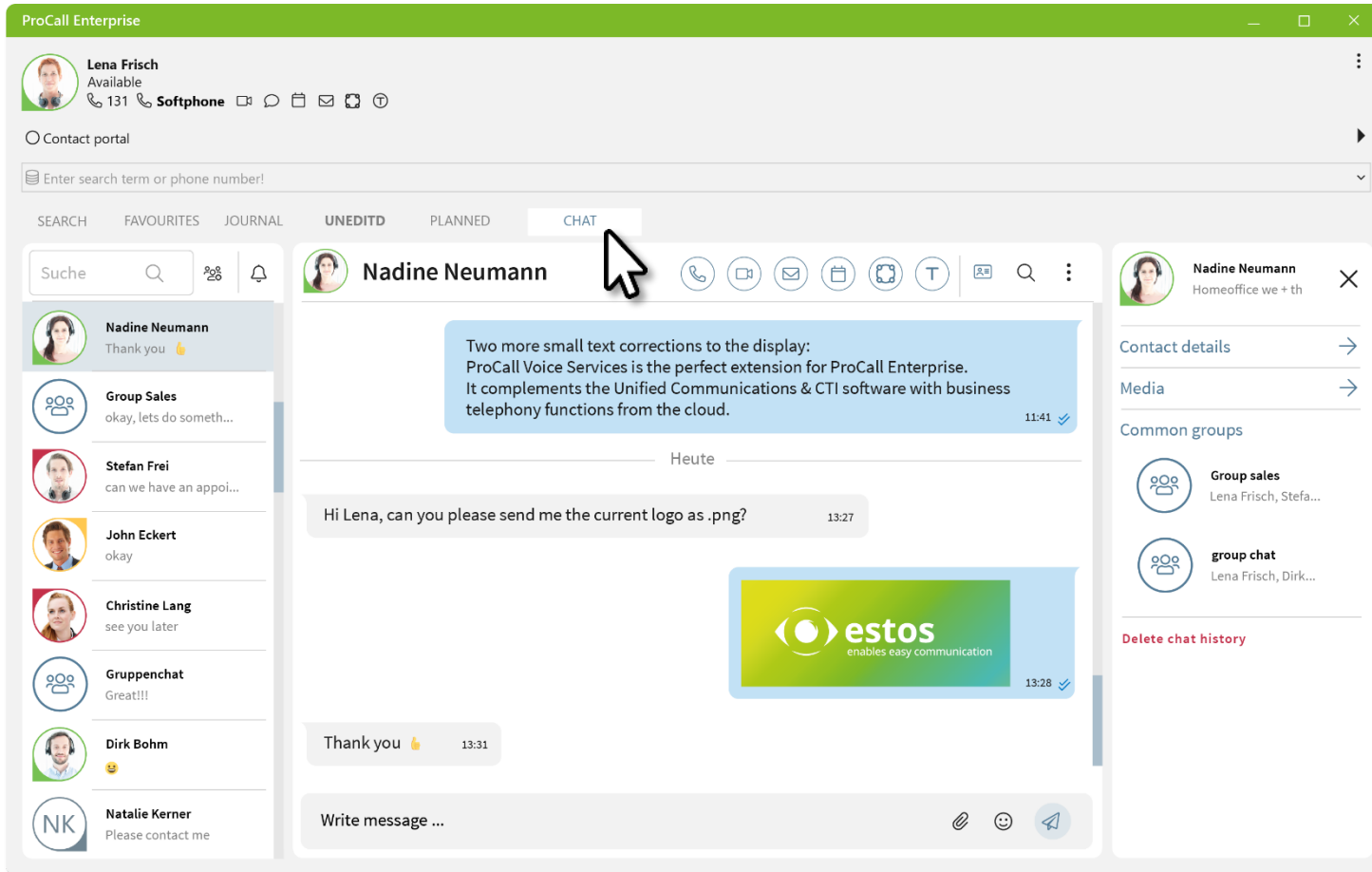


The new tab for your text chat in ProCall 8 Enterprise

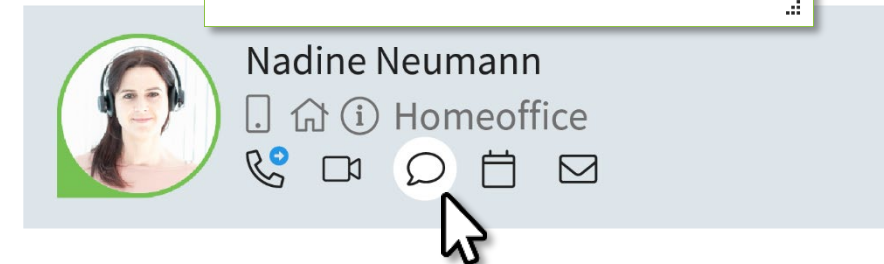
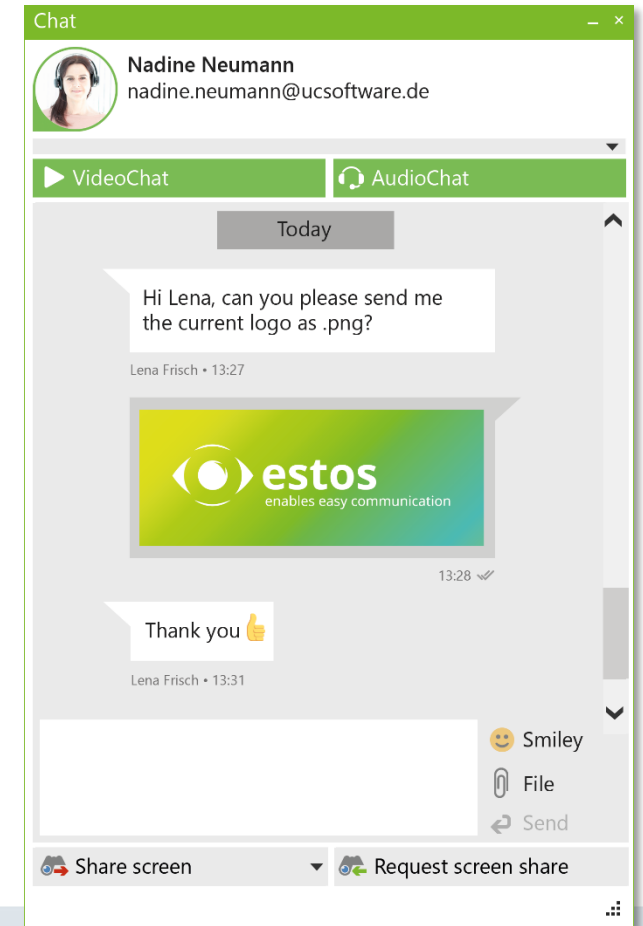
- 1 Keep an overview of **all chats**
- 2 Navigate faster between your **chat contacts**
- 3 With the new **media overview**, you have all documents shared with a chat partner available at a glance
- 4 The new "Shared groups" display allows you to always have access to your chat groups

Chat comparison

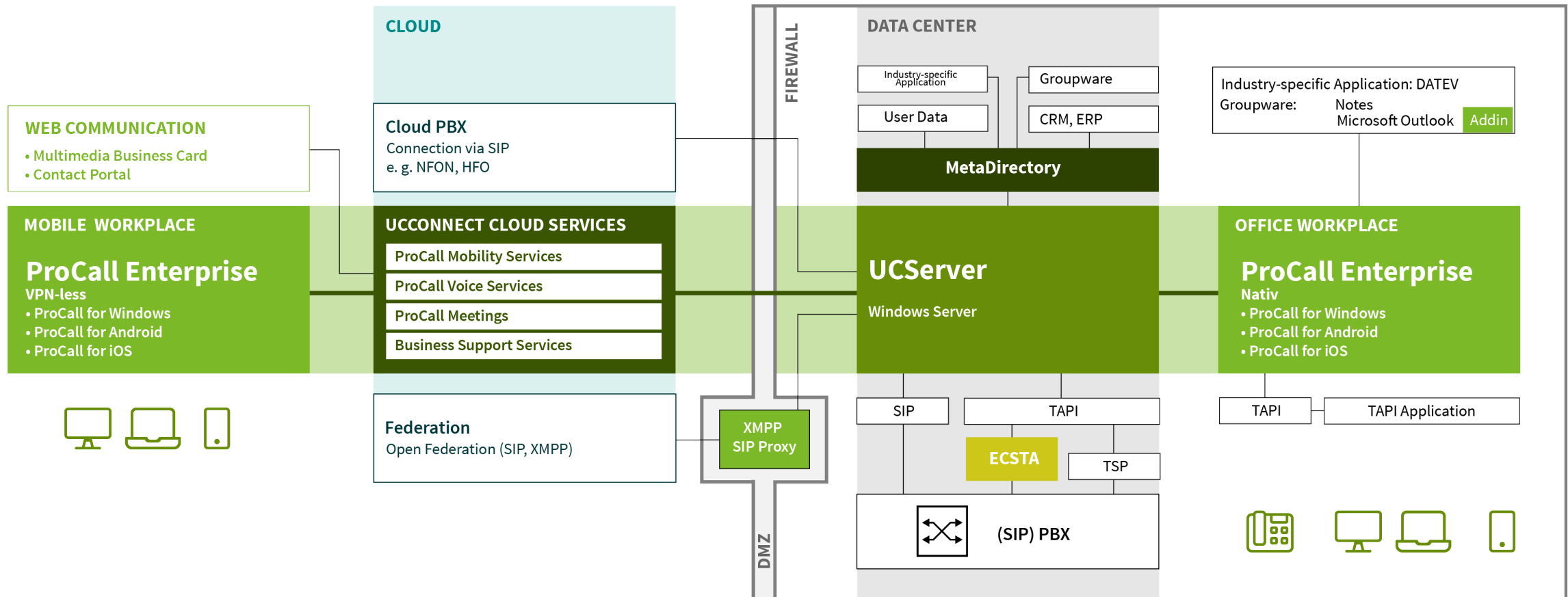
NEW: Integrated chat tab



Customary: Your own chat window



ProCall 8 Enterprise topology



General product information



estos.com/products/procall-8-enterprise

estos partner portal and shop



my.estos.de

Technical information



support.estos.de/en

Service portal for hybrid cloud services and business support services



portal.ucconnect.de



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